**VISION TO ACTION**

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| **2018 to 2021** | | | |
| ***The future we seek to create*** | **Vision:** A community actively caring for its people and place.  **Mission:** At Clunes Neighbourhood House we engage with our local neighbourhood in developing a diverse range of opportunities that serve to connect and strengthen our community. | | |
| ***The values that drive us*** | We are always welcoming  We are open minded and inclusive  We are respectful and empowering | | |
| ***The results we will achieve*** | **Goal 1.**  **We connect our community through our programs and services.** | **Goal 2.**  **We enable a positive culture by how we act.** | **Goal 3.**  **We consider the long term in all we do.** |
| ***How we measure our results*** | Increase participation rates across community by 5% year on year. | Support sustainable, community-led positive change in at least 3 key areas including social inclusion, health & wellbeing and supporting the local economy. | Secure long term partnerships and/or establish enterprise initiatives to subsidise operational costs by 15% by 2021. |
| ***The strategies that will get us there*** | **Strategy 1a.**  Reduce social isolation through the Arts, health and wellbeing initiatives. | **Strategy 2a.**  Establish Clunes Neighbourhood House as a welcoming and useful resource for the community. | **Strategy 3a.**  Model sustainable and green practices. |
|  | **Strategy 1b.**  Enhance employability by nurturing aspirations and creating learning and experiential pathways. | **Strategy 2b.**  Invest in the soft and technical skills of our volunteers to meet and exceed our customers’ expectations. | **Strategy 3b.**  Implement a wholistic risk management system to ensure sound business continuity. |
|  | **Strategy 1c.**  Champion youth by building capacity within, and across community. | **Strategy 2c.**  Develop initiatives that increase, recognise and reward leadership at all levels. | **Strategy 3c.**  Create value through grassroots to global partnerships. |

***This Strategic Plan is a living document. Any omissions are not deliberate. This Strategic Plan is underpinned by the Manager’s Annual Business Plan. Performance against each key strategy is reported in the Manager’s Monthly Report to committee. An annual budget is developed, based on action plan and program of activities. Performance against budget is reviewed by committee quarterly.***